

## VISION



*A prosperous and connected Tasmania, collaborating and thriving in a technology-enabled world*

### COMMUNITY

### ECONOMY

### GOVERNMENT

#### PRIORITIES

—○ Inclusion —○ Skills —○ Engagement

—○ Business —○ Industry —○ Workforce

—○ Services —○ Capability —○ Infrastructure

#### PRINCIPLES

—○ Accessibility —○ Ability —○ Affordability

—○ Capability —○ Creativity —○ Connectivity

—○ Simplicity —○ Security —○ Strategy

#### OBJECTIVES

- A more digitally engaged and confident community that is socially, culturally, economically and educationally connected
- People in urban and rural areas across all regions have greater opportunities to participate and interact online with local, national and global communities, businesses and information sources
- People are supported to engage with government in the way that suits them best
- People and businesses are able to interact with government in a simple, secure, streamlined and accessible digital environment

- A sustainable, innovative and secure business community that welcomes and adopts emerging technologies, and is empowered to transact digitally in local, national and global markets
- A vibrant, interconnected and well-supported startup environment for digital entrepreneurs
- A talented, diverse and inclusive local workforce that values, attracts, trains and retains people with specialised technology skills
- Reliable, scalable, available and affordable digital communications infrastructure

- Securely-managed government information and technology systems, able to support efficient, joined-up public services
- Evidence-led policy decisions enabled by authoritative, accessible and appropriately managed data
- Skilled and capable government staff, able to incorporate new digital approaches and support contemporary technology systems
- Government-provided services and business operations realise the benefits of cloud-based services

#### MAJOR ACTIONS

- Deliver the Digital Ready for Daily Life program for digitally disadvantaged groups, including low income households, older Tasmanians and people not in paid employment
- Strengthen opportunities for lifelong digital skills learning
- Provide more options and opportunities for public access to 'anytime, anywhere' government services
- Improve telecommunications infrastructure, particularly in rural and regional Tasmania
- Increase 'smart city' technology to support urban communities and new technology businesses
- Support transformative digital projects that improve the delivery of frontline services to Tasmanians

- Empower local businesses through the Digital Ready for Business program
- Work with industry, business and education partners to develop and promote digital education, career pathways and workforce capability
- Accelerate technology startups and entrepreneurial pathways through targeted programs supported by the Office of the Coordinator-General
- Build the export capabilities of technology businesses through the Tasmanian Trade Strategy 2019-2025
- Uplift the global branding of Tasmania's information technology industry
- Work with industry providers to enhance the adequacy and reliability of Tasmania's digital communications infrastructure

- Develop new frameworks for information management and data analytics
- Develop a whole-of-government technology roadmap
- Adopt a cloud-first policy approach across government agencies
- Implement a cybersecurity program that prioritises critical asset protection across government
- Develop digital culture and capability across government agencies
- Streamline government processes for the procurement of technology services
- Reduce government red tape through the adoption of digital solutions
- Develop an agile, iterative and risk-managed approach to the management and delivery of digital projects and services