

Tasmanian State Service

# DIGITAL CAREERS



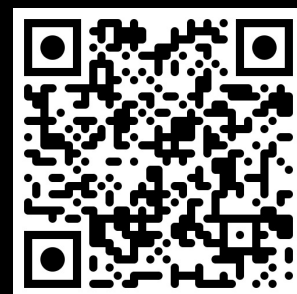
*Every day is different  
and I'm building on  
what I learnt at school.  
My team is supportive,  
and we have fun too.*

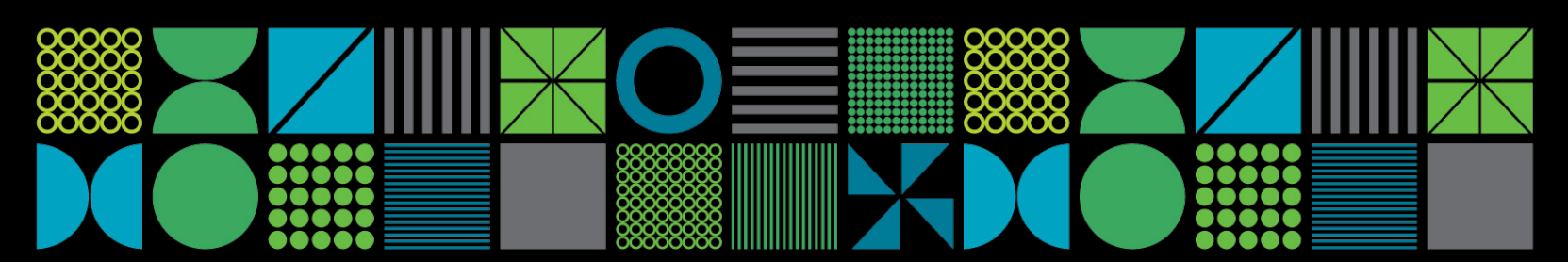
Tasmanian State Service  
Cyber Security Support Officer

**A TASMANIAN STATE SERVICE DIGITAL CAREER CAN TAKE YOU ANYWHERE**

## CYBER SECURITY *Support Officer*

*FIND OUT  
MORE*





# Your typical day









# What to expect

Cyber Security Support Officers contribute to the safety of Tasmanian Government data and digital assets. They work with a team of cyber security professionals. This entry-level role is ideal for people who:

- have completed a relevant study program
- have a general understanding of information technology systems and support
- want to continue learning on the job
- are curious and like to solve challenges

# What you'll do

-  **Support Customers**
-  **Research**
-  **Incident Response**
-  **Application Support**
-  **Monitor Networks**
-  **Solve Problems**

# Top 5 skills for a Cyber Security Support Officer

1

**Incident Management**  
Level 2

- Follow procedure
- Register incidents
- Allocate incidents
- Support incident resolution

2

**Programme & Project Support**  
Level 2

- Assist with report preparation
- Maintain files
- Update project documentation

3

**Vulnerability Research**  
Level 3

- Use standard tools for vulnerability research
- Participate in research communities
- Analyse data
- Write reports

4

**Methods & Tools**  
Level 3

- Use existing methods and tools
- Apply existing knowledge to configure tools
- Create and update documentation

5

**Digital Forensics**  
Level 3

- Support digital investigations
- Recover data from devices
- Keep accurate records, collect information according to legal requirements